



To
First Investment Bank Albania sh.a

COMPLAINT

From.....
(Names as per ID document / Name and NIPT, if legal entities or sole traders)

Permanent address.....

Address for correspondence.....

Phone..... **Mobile phone**.....

Fax..... **e-mail**.....

With regard to

(Description of the reason for the complaint; grounds for the claim/date and place/the disputed transaction/contract; other circumstances concerning the case; if you need more space for the description, please continue on a separate page)

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In case your complaint is groundless you shall be charged in accordance with FIBank's Terms and Conditions.

Appendices

(For the timely settling of the case please attach copies of all available documents (contract, invoices, bills etc.)

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Date:

Signature:

Accepted by (filled in by Bank's officer)		
Name of the Bank's officer	Office / Branch	Dated